



# ROUTE PROGRAM



## WHY CHOOSE SUPER SOURCE?

WE PROVIDE QUALITY PRODUCTS, SUPERIOR SERVICE AND RESULTS TO KEEP YOUR OPERATION RUNNING SMOOTHLY.

## WHAT OUR CUSTOMERS ARE SAYING

“My expectations are simple: I look for quality of product, attentive, knowledgeable service and competitive pricing, Super Source hits the mark on all three. Their business philosophy is instilled in every member of their team. Their business model is unique and meets the demands of our operation’s needs.”

**Andrew B Wilson**

*Purchasing Director*

*CHEROKEE TOWN & COUNTRY CLUB*

## WHAT MAKES US SUPER?



### LOWER INVENTORY

Lower inventory saves storage space, reduces waste and lowers cost.



### PRODUCT CONTROL

Concentrates are mixed for customers' specific needs and dispensed to fit procedures.



### CUSTOMER SUPPORT & TRAINING

We offer ongoing training to keep your staff updated on efficient procedures for the best results.



### REDUCE SERVICE COST

Our route managers fix minor leaks and faucet issues, reducing the need for plumbing services.



### PROBLEM SOLVING

No problem is too big or small for our route managers to handle. Whether you are having procedure, budget or technical issues, we can guide you to a solution.



### NO BINDING CONTRACTS

If we don't meet or surpass your expectations, we don't expect to keep your business.



### NO MINIMUM ORDERS OR FEES

Minimum orders lead to excessive inventory and result in waste.



# SERVICE PROGRAM

24/7/365  
EXPERT  
SERVICE

SUPER SOURCE TECHNICIANS ARE DEDICATED SPECIFICALLY TO SERVICING AND MAINTAINING OUR CLIENTS' EQUIPMENT UNLIKE MUCH OF THE COMPETITION WHO USE SALES PEOPLE, NEGATIVELY IMPACTING THE CUSTOMER EXPERIENCE.

## WHAT OUR CUSTOMERS ARE SAYING

“What really sets Super Source apart from the rest of the pack is their exceptional service. They are always there when you need them and are committed to getting the job done the right way. They are courteous, friendly and make an effort to get to know your business which helps them better serve you. If there is ever a problem, they are quick to respond & always fix it immediately.”

**Chris Hall**  
Chief Operating Officer  
UNSUKEY



## EFFICIENT AND RELIABLE SERVICE



### SUPERIOR TRAINING

Super Source thoroughly trains all service technicians to be able to diagnose and troubleshoot all dish machine makes and models.



### CLIENT OWNED DISH MACHINES

Super Source technicians service client owned dish machines, and only for the cost of parts.



### FAST RESPONSE TIME

Our fast response time 24/7 gives customers peace of mind in knowing they will not be caught during peak hours without a dish machine.



### ATTENTION TO DETAIL

Our technicians spend the time necessary to fix the problem and check for potential issues.



### CUSTOMER TRAINING & SUPPORT

Our service technicians spend the time to train your staff in proper procedures to ensure consistent optimal results.



### NO HIDDEN FEES

Absolutely no surprise fees for emergency dish machine service, even on holidays.



# WAREWASH PROGRAM

## SUPERIOR RESULTS

SUPER SOURCE WORKS TO MEET YOUR NEEDS WITH A VARIETY OF WAREWASH PRODUCTS COUPLED WITH OUR EXPERTISE IN EVERY STYLE MACHINE.

## WHAT OUR CUSTOMERS ARE SAYING

“The first thing that comes to mind with Super Source is incredible service. They work with our Chefs to help manage products, budget needs and keep our equipment in top shape. This helps me maintain my focus on the aspects of the business that I should be focused on. They have really partnered with us and have proven to be an excellent addition to our business.”

**Brandon McGlamery**

Chef Partner

LUMA ON PARK - PRATO WINTER PARK

## MORE THAN EXPECTED



### PREVENTATIVE MAINTENANCE

Our proactive service team keeps your equipment running smoothly, preventing major problems that lead to costly downtime.



### DISH MACHINE LEASE PROGRAM

Customizable dish machine options to fit your space and budget needs.



### WAREWASH PRODUCTS

High performing products ensure dishes and flatware are spotless and looking their absolute best.



### GREAT RESULTS MATTER

Clean plates & glassware are a must to secure patron loyalty. Poor results are very expensive if people don't return to dine as often.



### AWARENESS

A greater presence than our competition enables us to spot issues, often before customers realize they exist.



# LAUNDRY/HOUSEKEEPING PROGRAM

## FORMULATED FOR RESULTS

SUPER SOURCE PROVIDES COMPREHENSIVE HOUSEKEEPING PROGRAMS, PROVIDING YOU WITH THE NECESSARY TOOLS AND SUPPORT TO GET AND KEEP, YOUR ESTABLISHMENT LOOKING GOOD, FEELING GOOD, AND SMELLING GOOD. WHETHER YOU MANAGE A HOTEL, RESORT, COUNTRY CLUB OR RESTAURANT, WE UNDERSTAND YOUR CUSTOMERS' DEMAND A CLEAN AND SAFE ENVIRONMENT. WE HAVE IT ALL.



## WHAT OUR CUSTOMERS ARE SAYING

“Prior to Super Source, we were challenged with getting laundry results and consistently keeping our rooms to standard. Since we’ve partnered with Super Source, we are extremely pleased with the results and the ability to lower costs. Their attentive service, focus on results, quality products, and commitment to staff training have greatly improved our results. Super Source has helped make life easier for me, our staff, and helped improve our customer’s experience.”

**Stella Gibrill**  
Executive Laundry and Housekeeping Manager  
*HOTEL INDIGO VININGS - VALOR HOTELS*

## PROGRAM THAT WORKS FOR YOU



### QUALITY RESULTS MATTER

Preserving integrity of linens reduces potential replacement cost.



### PRODUCT PERFORMANCE / CALIBRATION

The key to controlling cost: reducing rewashes, labor time, chemical waste and energy requirements.



### CUSTOMER SUPPORT & TRAINING

We offer ongoing training to keep your staff updated on efficient procedures for the best results.



### PROBLEM SOLVING

Whether you are having procedure, budget or technical issues, we can guide you to a solution.



### ROUTE FREQUENCY

Super Source trucks are stocked with the products needed and delivered as often as your operation demands.



### INVENTORY MANAGEMENT

You'll avoid problems by having a knowledgeable Super Source route manager monitor your products, processes, and equipment that can impact your inventory.